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PHOTO PROVIDED

Surf Internet Welcomes Todd Weeks as Vice President of Field Operations



ELKHART, Ind. (April 16, 2025) – [Surf Internet](https://surfinternet.com)® is pleased to announce that Todd Weeks has joined the company as Vice President of Field Operations. In this newly created leadership role, Weeks will oversee Surf’s service repair and new customer installation operations—ensuring high-quality delivery, streamlined processes, and outstanding customer experiences.

Weeks brings nearly 30 years of experience in telecommunications and field operations, having served in a wide range of leadership roles at AT&T since 1998. Most recently, he was Lead Data Analyst for AT&T’s east regional staff, supporting field operations across a 22-state footprint. Over the years, he has led teams focused on outside plant engineering, capital fiber builds, field service management, performance reporting, and process improvement.

“We’re thrilled to welcome Todd to the team,” said Brent Williams, Chief Operating Officer at Surf Internet. “His leadership experience in large-scale service environments and his passion for operational excellence make him a valuable addition as we continue scaling our network and refining the customer experience.”

As Vice President of Field Operations, Weeks will play a pivotal role in advancing Surf’s mission to bring high-speed, fiber-optic internet to unserved and underserved communities across the Midwest. His focus will include improving installation and service response times, implementing operational best practices, and ensuring a smooth onboarding experience for new customers.

“I’m excited to be part of Surf’s mission-driven culture and to help drive meaningful service improvements as the company continues to expand,” said Weeks, who lives and works in Elkhart, home to Surf’s headquarters. “Joining a team that’s passionate about connecting communities and doing so with excellence is a great opportunity.”

About Surf Internet

Surf Internet is an innovative fiber-optic internet company that serves as the essential gateway to connectivity across the Great Lakes region of Illinois, Indiana, and Michigan. The company is building a bridge to the wide-open future by delivering high-speed, reliable internet to homes and businesses in underserved, rural communities. Surf’s 300-plus-person team is local, giving them an edge when it comes to customer care and advocacy for the region. Headquartered in Elkhart, Ind., Surf also has offices in La Porte, Ind., Byron Center and Fowlerville, Mich., and Coal City, Naperville, and Rock Falls, Ill. Learn more at <https://surfinternet.com>.

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