

# Indiana Connectivity Program (ICP)

## Step-By-Step Application Instructions



## What is the Indiana Connectivity Program (ICP)?

The Indiana Connectivity Program is a limited-time opportunity to access grant funding that would make it possible to extend high-speed internet service to your home or business.

## Who Can Apply?

Indiana residents and businesses with access to speeds less than 100Mbps download, 20Mbps upload.

## What You'll Need

- Your internet speed test results. Visit SpeedTest.net from your the address you are registering and note your download and upload speeds.
- The name of your current internet provider and your monthly payment amount.
- The names of any other internet providers that service your address.
- Your preferred email address and password to create your account.

Missing any of these details? No problem. You may start the application process and fill in any missing information at a later time. Have questions or need help? Call 855-693-0535 or email ICPGrant@surfinternet.com.

## Bring Your Neighbors!

To advance the progress in your region, it's crucial for you and as many nearby homes and businesses as possible to register. A greater number of addresses expressing interest in high-speed internet not only underscores the area's demand but also enhances the likelihood of securing essential funding to bring this transformational service to your location.

## Step 1

Visit [SurfInternet.com/icp](https://SurfInternet.com/icp) and click the "GET STARTED NOW" button.



[SurfInternet.com/ICP](https://SurfInternet.com/ICP)

**Questions?** Contact the Surf Internet ICP Grant Support Team:

Email: [ICPGrant@surfinternet.com](mailto:ICPGrant@surfinternet.com)

Phone: 855-693-0535

Page 1 of 8, Last modified February 13, 2024



## Step 2

Fill out the form and click the "Submit" button.

### Step 1: Get started with the ICP through Surf Internet.

Fill out the form on this page to show your interest in bringing fiber internet to your underserved home.

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### Step 2: Apply with the ICP

After submitting your interest through the form on this page, you'll be directed to the ICP website so you can complete your application with the state.

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If you have any questions, please contact our ICP Grant support contact for assistance:

Email: [ICPGrant@surfinternet.com](mailto:ICPGrant@surfinternet.com) | Phone: 855-693-0535

We are very excited to share this opportunity with you and look forward to bringing your community into our fiber-optic broadband network.

First name  Last name

Phone number

Email\*

Street address

City  State/Region  Postal code

## Step 3

You will be redirected to [in.gov/ocra/broadband/icp/](https://in.gov/ocra/broadband/icp/)  
Click on "Click **Here** to Register".

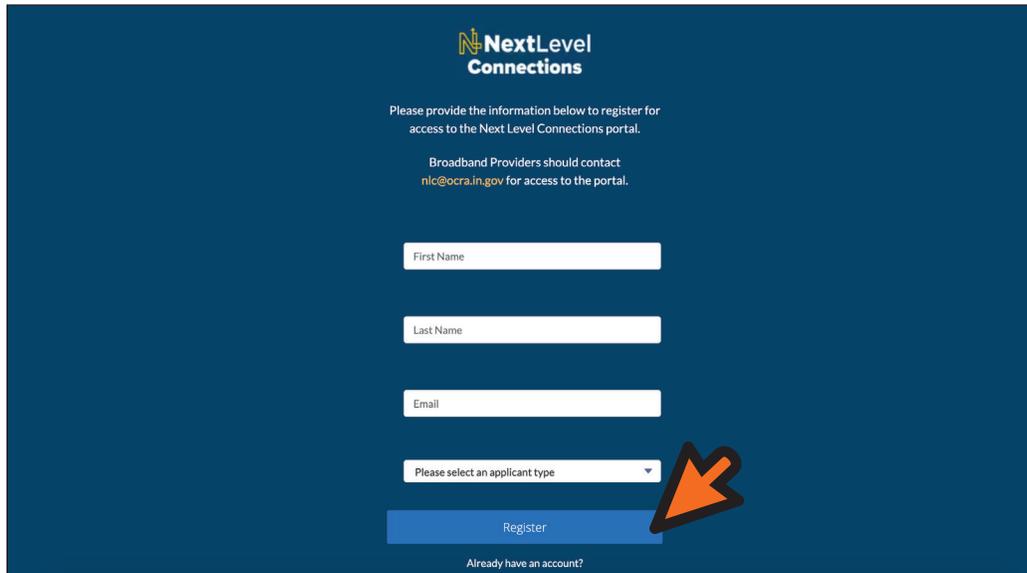
The screenshot shows the website header with the Indiana Office of Community & Rural Affairs logo and navigation menu. The main heading is "Indiana Connectivity Program". Below this, there are two prominent links: "Click Here to Register" and "Click Here for Returning Users". A large orange mouse cursor is pointing at the "Click Here to Register" link. Below the links, there is a paragraph of text about the FCC's updated broadband map, followed by a list of links: "The New Broadband Maps (FCC note)", "How to Submit an Availability Challenge (FCC video)", and "3 Steps to Bring Better Broadband to Indiana (Purdue University Center for Regional Development blog)". The "Round 7 Awards" section is also visible, mentioning the seventh round of awards on Oct. 2, 2023.

Please note: The highlighted section contains information you are welcome to review, but **visiting any of the links or submitting any information to them is completely optional.**

This screenshot is identical to the one above, but with a large orange mouse cursor pointing at the "Click Here to Register" link. The rest of the page content, including the text about the FCC's updated broadband map and the "Round 7 Awards" section, remains the same.

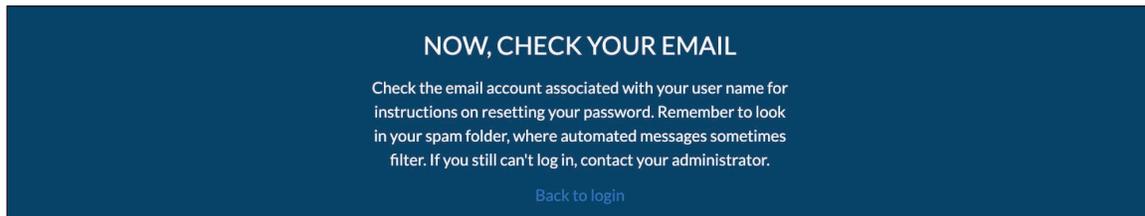
## Step 4

Fill out your information and click the "Register" button.



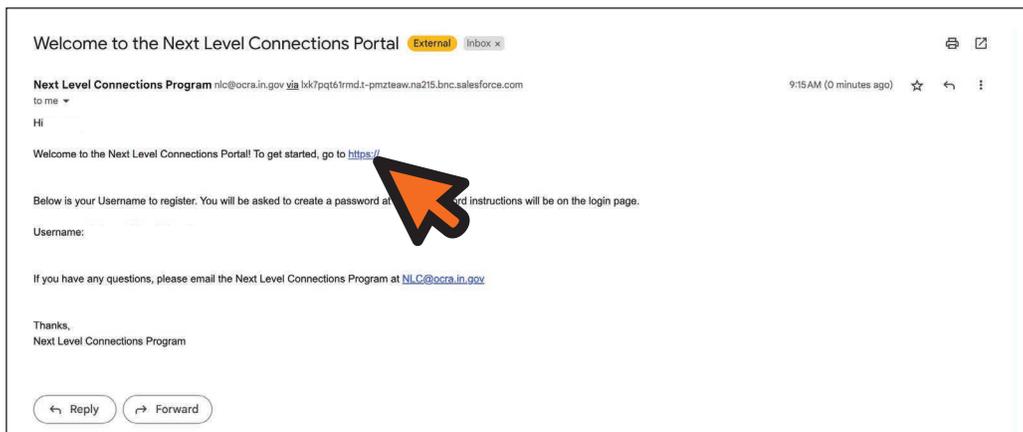
The screenshot shows the registration page for the Next Level Connections portal. At the top, the logo for Next Level Connections is displayed. Below the logo, there is a message: "Please provide the information below to register for access to the Next Level Connections portal." A note for broadband providers is also present: "Broadband Providers should contact nlc@ocra.in.gov for access to the portal." The form includes input fields for "First Name", "Last Name", and "Email". There is a dropdown menu labeled "Please select an applicant type" with a downward arrow. A blue "Register" button is at the bottom, with a large orange arrow pointing to it. Below the button, there is a link that says "Already have an account?"

A message will display directing you to check your email.



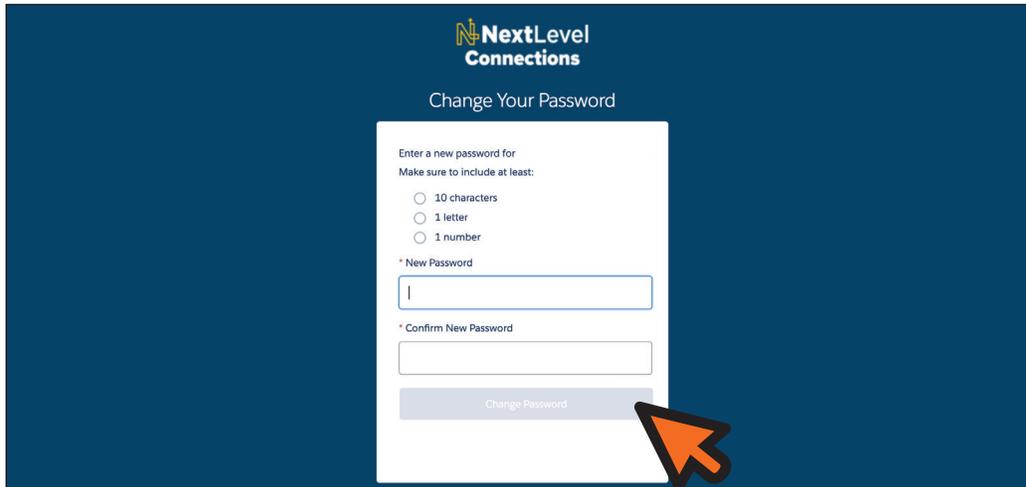
## Step 5

Open email from NLC@ocra.in.gov with subject, "Welcome to the Next Level Connections Portal". Click the link after "To get started, go to ...".



## Step 6

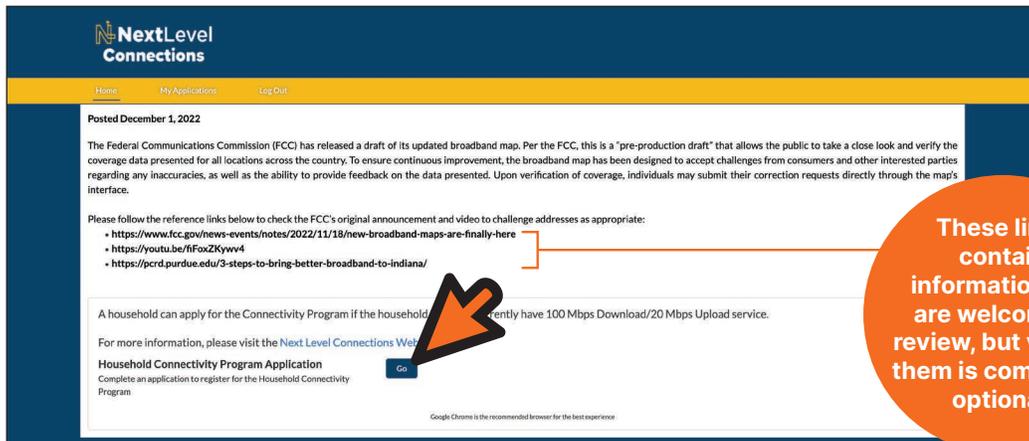
You will be redirected to a password change window.  
Create your new password and click the “Change Password” button.



## Step 7

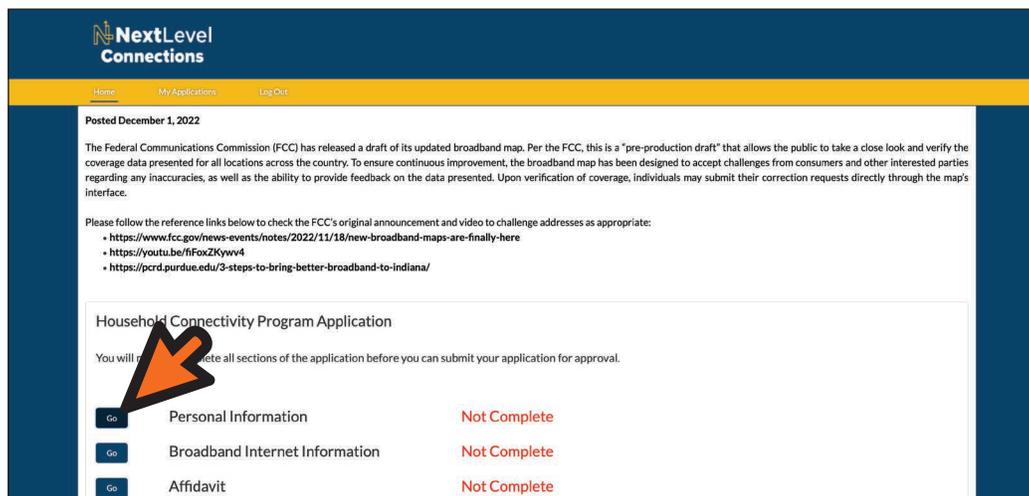
You will be redirected to the Next Level Connections portal site.  
Click the “Go” button toward the bottom of the page.

If you are registering on a different device than you checked your email, after you change your password, you may visit <https://in-lg.my.site.com/nlc/login/> and enter your new password to continue your registration.



## Step 8

You will be redirected to the application portion of the portal.  
Click the “Go” button next to “Personal Information”.



## Step 9

Fill out your personal information and click "Next".

**NextLevel Connections**

Home My Applications Log Out

Posted December 1, 2022

The Federal Communications Commission (FCC) has released a draft of its updated broadband map. Per the FCC, this is a "pre-production draft" that allows the public to take a close look and verify the coverage data presented for all locations across the country. To ensure continuous improvement, the broadband map has been designed to accept challenges from consumers and other interested parties regarding any inaccuracies, as well as the ability to provide feedback on the data presented. Upon verification of coverage, individuals may submit their correction requests directly through the map's interface.

Please follow the reference links below to check the FCC's original announcement and video to challenge addresses as appropriate:

- <https://www.fcc.gov/news-events/notes/2022/11/18/new-broadband-maps-are-finally-here>
- <https://youtu.be/#FoxZkywv4>
- <https://pcrd.purdue.edu/3-steps-to-bring-better-broadband-to-indiana/>

### Household Connectivity Program Application

#### Personal Information

Point of Contact

Name

First Name

Last Name

Email

Phone

Household Address

Address

Street

City  State/Province

Zip/Postal Code  Country

County

Please select an option

Indiana Legislative Districts

Indiana Senate District is a number between 1-50.  
Indiana House District is a number between 1-500.  
Find your districts here: <http://iga.in.gov/legislative/ind-legislators/>

Indiana Senate District

Indiana House District

Do you Rent or Own at this address?

Please select an option

Is this a multi-unit building?

Please select an option

Number of people in household

Number of K-12 students in the household  
If no K-12 students, please enter zero to continue.

Please provide any additional comments that will help to determine eligibility for your household

Next

## Step 10

You will be redirected to the application portion of the portal. Click the "Go" button next to "Broadband Internet Information".

**NextLevel Connections**

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### Household Connectivity Program Application

You will need to complete all sections of the application before you can submit your application for approval.

Go	Personal Information	Complete
Go	Broadband Internet Information	Not Complete
Go	Affidavit	Not Complete

## Step 11

Fill out the broadband internet information and click "Next".

**NextLevel Connections**

Home My Applications My NLC Project Grants Log Out

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**Household Connectivity Program Application**

Broadband Internet Information

Do you have a broadband subscription at your address?

Current Broadband Provider

Broadband providers that service your area:

Do you want to keep your current broadband provider?  
Please select "No" if you do not have a preference for your provider:

\*\*\*Please note: the Retailer provider option will be transitioned to open to another provider if the Retailer provider failed to bid on the current round pertaining to your application date. We encourage you to notify your provider about your interest at the time of application.

**Speed Test Results**

Please use the site <https://www.speedtest.net> to obtain your current internet speed for downloads and uploads

Download (Mbps)

Upload (Mbps)

Current Monthly Fee

Number of teleworkers in household  
A teleworker is someone who works from home and includes students.

**Next**

Performing the test takes less than one minute. Visit [SpeedTest.net](https://www.speedtest.net) from the address you are registering. Click the "GO" button, and note the numbers that appear under "DOWNLOAD" and "UPLOAD" at the top of the page.

A speed test is not required but is highly encouraged to gain a better chance of being accepted (without the speed test, scoring becomes subjective).

## Step 12

You will be redirected to the application portion of the portal. Click the "Go" button next to "Affidavit".

**NextLevel Connections**

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**Household Connectivity Program Application**

You will need to complete all sections of the application before you can submit your application for approval.

<input type="button" value="Go"/>	Personal Information	Complete
<input type="button" value="Go"/>	Broadband Internet Information	Complete
<input type="button" value="Go"/>	Affidavit	Not Complete

## Step 13

Fill out the affidavit information and click "Next".

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### Household Connectivity Program Application

#### Affidavit

I affirm that I am at least 18 years of age and all of the above statements are true to the best of my knowledge. I agree to allow the State of Indiana to validate / affirm all information provided in this application.

Your Signature Signature Required

  
Please enter your FULL NAME to sign this application.

(Optional) I hereby authorize the listed individual to complete and submit this application on my behalf.

(Optional) I hereby authorize the listed individual to communicate with representatives of the Office of Lieutenant Governor as needed regarding my application.

 Next

## Step 14

Confirmation and click "Finish".

**NextLevel Connections**

Home My Applications My NLC Project Grants Log Out

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- <https://pcrd.purdue.edu/3-steps-to-bring-better-broadband-to-indiana/>

Thank you for applying for the Indiana Connectivity program. All applications must go through numerous, complex steps before service could be delivered to your location. Identifying viable locations, selecting winning bids, and constructing the infrastructure will take many months. You can check on the status of your application at any time through this portal by clicking the "My Applications" tab and selecting your submitted application.

Please note, submitting your address in the Next Level Connections portal does not guarantee service.

Please email the Next Level Connections Program at [NLC@OCRA.in.gov](mailto:NLC@OCRA.in.gov) if you have any questions concerning this application or the registration process. We will provide email notification once your application has been approved or if more information is needed.

If you want to register for any additional programs or if you registered for a program in error, please contact us at [NLC@OCRA.in.gov](mailto:NLC@OCRA.in.gov).

 Finish

### Ran into error messages or got stuck?

Residents can call into the ICP hotline to register, they have a project manager who will assist you over the phone and enter an application for you. The phone number is 833-639-8522.

**Your application is now complete**  
See next page to check the status of your application

**Questions?** Contact the Surf Internet ICP Grant Support Team:

Email: [ICPGrant@surfinternet.com](mailto:ICPGrant@surfinternet.com)

Phone: 855-693-0535

Page 7 of 8, Last modified February 13, 2024

# Indiana Connectivity Program (ICP)

## Step-By-Step Instructions To Review Application Status or Add Missing Information



### Step 1

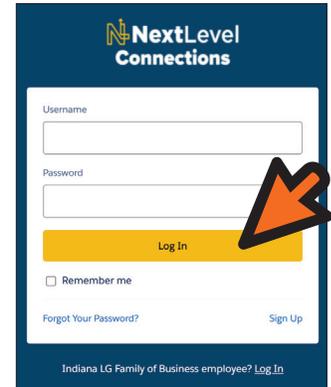
Visit [in.gov/ocra/broadband/icp/](https://www.in.gov/ocra/broadband/icp/)  
Click on “Click **Here** for Returning Users”.



### Step 2

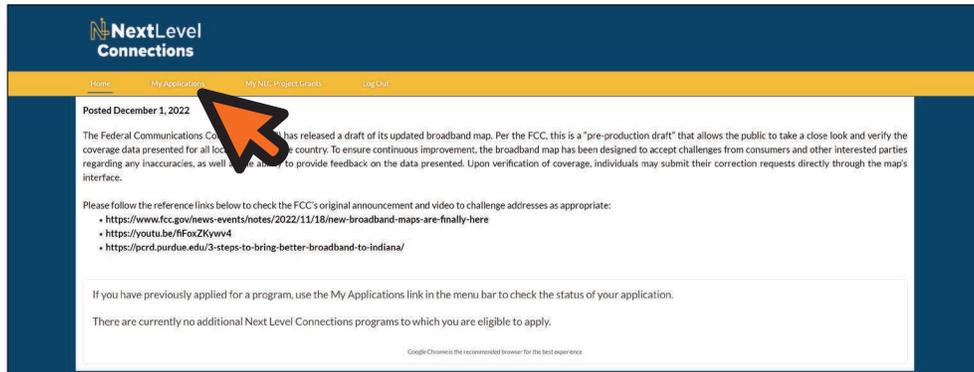
You will be redirected to the log in page.

Fill out your username and password and click the “Log In” button.



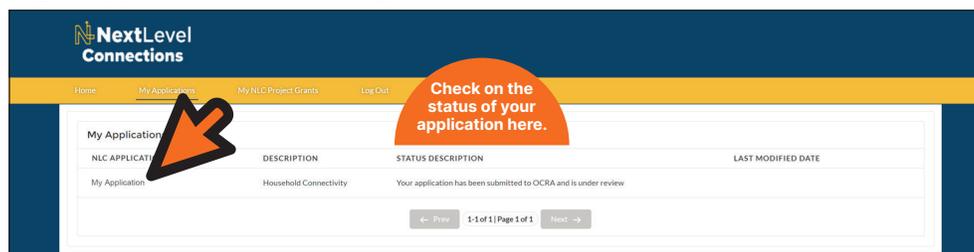
### Step 3

You will be redirected to the Next Level Connections portal site.  
Click the “My Applications” tab at the top of the page.



### Step 4

Your application will appear here.  
Click on it to review your application or add missing information.



**Thank you for doing your part to help bring high-speed internet to your community!**  
Log in any time and your account will show updates as your application moves through the process.  
Have questions or need help? Call 855-693-0535 or email [ICPGrant@surfinternet.com](mailto:ICPGrant@surfinternet.com).

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Page 8 of 8, Last modified February 13, 2024

